



April 15, 2011

ATTENTION NEW & EXISTING CUSTOMERS

**ALL INSTALLERS MUST BE AWARE OF RECENT
LintAlert® FIRMWARE CHANGES**

As of April 5th, 2011, all LintAlert® orders have updated firmware featuring “Quick Response” technology. Below is an explanation of Quick Response along with basic instructions on the new feature.

What is Quick Response Technology?

Quick Response Technology is merely a term given to the new firmware update on the LintAlert. This firmware operates with more stringent calibration levels and includes shorter intervals between each of the 5 LED light bars. In technical terms, Quick Response Technology will calibrate if the clean vent system has an initial back pressure reading between 0.15 – 0.67 wci.

Why will Quick Response Technology help my duct cleaning business?

Shorter LED intervals results in your repeat business occurring even sooner. Your customers will also be able to monitor their dryer’s efficiency with a greater degree of accuracy than before.

What if the Quick Response calibration attempt fails?

Some homes with longer duct runs will inevitably have back pressure readings greater than 0.7 wci even after the dryer vent has been cleaned. In these situations, perform a factory reset with the tubing NOT connected and be sure to HOLD THE BUTTON DOWN FOR 30 SECONDS which switches the LintAlert to its original calibration and interval table. By holding the button down for 30 seconds during the factory reset, the LintAlert will be able to calibrate with readings up to 0.78 wci. [Note: The Installer Override will be confirmed after the 30 second period by hearing a chime sound four times consecutively.]

Sales Tip: Regardless of which calibration range works best for each customer, always have them schedule their next dryer vent cleaning when the LintAlert reaches the 3rd LED light.

Best regards,

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